



Vineet Gupta <vineetg@247around.com>

NVY Charges LED TV

Harry Dominic <harry.dominic@reachindia.co.in>

Fri, Jun 27, 2025 at 12:58 PM

To: Vineet Gupta <vineetg@247around.com>

Cc: Karthi P <karthi@reachindia.co.in>, Vimal Kumar <vimalk@247around.com>, Accounts Receivable <ar@247around.com>

Dear Vineet

We are delaying too much, we are supposed to start CRM today at 11am as per discussion yesterday. Let us start immediately & get installation calls registered. We are unable to respond to dealer & distributor due to false commitment.

As per below email 48" - 60" can fix it for Rs475/- rest all approved.

Request you to make CRM active in 1Hr please.

Regards,
Harry Domnic

On Fri, 27 Jun, 2025, 11:50 am Vineet Gupta, <vineetg@247around.com> wrote:

Dear Harry Ji,

Kindly help to regularize the installation rates for two categories as per the TAT-based payout award being extended to the service franchisees (SF). This step will align with our current incentive structure.

Additionally, we request approval for:

- Fixing standard transportation charges to ensure operational stability.
- Inserting Out-of-Warranty (OOW) charges into the CRM as part of onboarding readiness.

Your approval on the above points will enable us to proceed with the necessary CRM updates and ensure a smooth rollout.

Installation Revised Charges			
PRODUCT	SIZE	(Previous Price) DEMO/ INSTALLATION (Rs.)	New Installation Price (Basic)
LED TV	48" - 60"	425	500
	75"-86"	800	900

LED-Panel Transportation Charges (Basic)				
SIZE	LOCAL		UPC	
		SF		SF
< 32"		150		250
32"-40"		275		400
41"-47"		350		600
48"-60"		500		900
61"- 74"		600		1200
75"-98"		1000		1800
// In case of extra cost required, Brand approval is required case to case basis				

OUT Of Warranty/ Installation Paid (Customer Paid) Charges			
PRODUCT	SIZE	Installation Paid (Customer Paid) (Inc. GST)	OOW Repair (PU/NPU) (Customer Paid) (Inc. GST)
LED TV	<32"	499	499
	32" - 40"	499	599
	41" - 47"	599	699
	48" - 60"	799	899
	61" -74"	999	1199
	75"-86"	1299	1499
	>86"-100"	1949	2149

*To be Effective from 27/06/2025

Thanks & Regards,



Vineet Gupta
 Sr. Manager- Business Operations & Support
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"Building Trust, Fostering Loyalty"

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